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Implementation of the Policy on Results: Lessons Learned

PPX Community of Practice Session

Margaret Bennetto and Alexandra Gaysek
Results Division
Expenditure Management Sector, TBS
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Objectives

- To provide an overview of the Policy on Results and implementation highlights
- To share lessons learned and best practices
- To present the way forward and what departments can expect in the next year

What is to be gained from the Policy?

The policy will lead to having the evidence to...

Innovate Better

Departments will have the evidence they need to course correct and experiment with program design

Spend Smarter

Ministers will have evidence to make spending decisions

Report Clearly

Canadians and Parliamentarians will have easy access to evidence-based information to assess departmental results and resources used

Achieving results that positively affect Canadians' lives

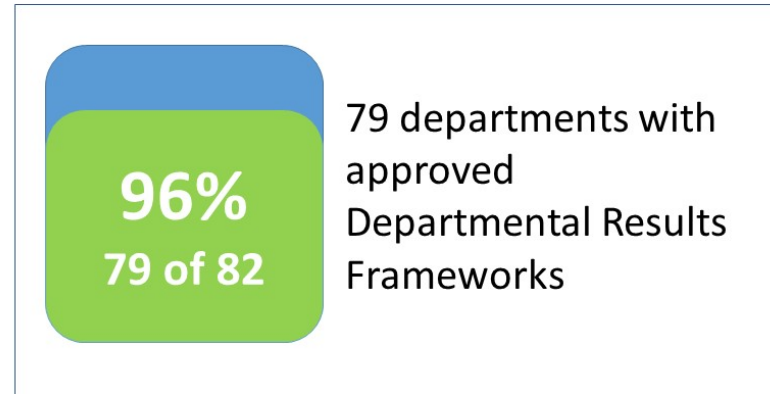


Enhance understanding of results achieved and resources used

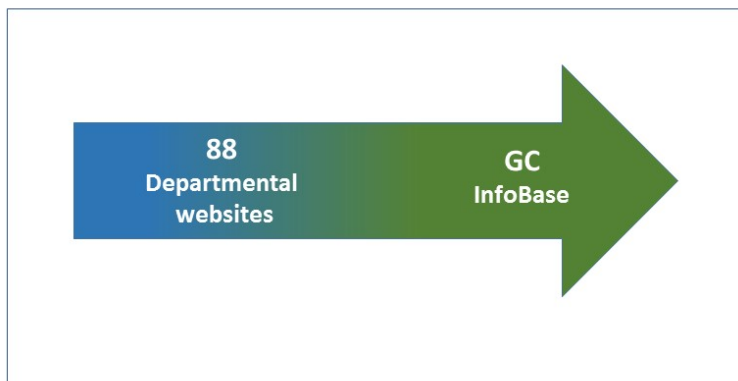


Highlights: Implementation of the Policy

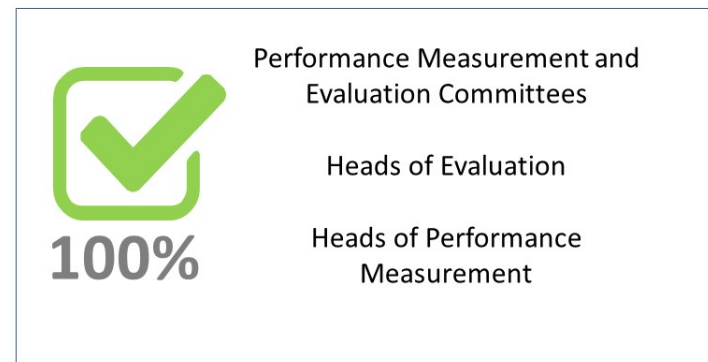
High percentage of readiness



Seamless transition from reporting on departmental websites to a single platform



Implementation by all large departments of key governance roles



Preliminary Lessons Learned

- High degree of interest among Ministers and senior management in results, indicators, and targets
 - Keen on indicators that are comparable
- Departmental Results should reflect key areas of public interest (e.g. issues in media) in addition to government priorities
- Developing results and indicators can be an iterative process
 - Can be a struggle to develop outcome versus output indicators
 - Can be an “existential” exercise
- Importance of systematically considering GBA+
- Target setting can be challenging (e.g. finding the right balance between ambitious and achievable)

Preliminary Best Practices

- Ensuring clarity of results and indicators
- Communication and collaboration is essential (within and between departments)
- Multi-level engagement is also essential, enabled by senior leadership from the top
- Some departments have developed a system/schedule to comprehensively review programs (including results) at Performance Measurement and Evaluation Committee (PMEC) to identify performance and resource challenges
- Departments benefit from others sharing best practices on the [Results Practices Portal](#). For example:
 - HC's [PIP Template](#)
 - ECCC's [Approach for Assessing Proposed Departmental Result Indicators](#)

The way forward

- TBS is shifting focus from supporting the implementation of the Policy to supporting capacity building in departments:
 - Establishing competencies for performance measurement; finalizing competencies for evaluation functions
 - Continuing to build capacity in performance measurement
- Increasing use of performance information at TBS
 - Planning for centrally-led evaluations
 - Fostering usage of results information in central agencies (e.g. for expenditure management and policy development)
- Work to support a path forward on common indicators (where appropriate)
- Continue to support departments in strengthening their Performance Information Profiles (PIPs); leverage existing indicators in PIPs and DRFs
 - Finalization of a new Results Appendix data form
- Developing the DRF and PI Amendment Process

Resources



Results Division

http://www.gcpedia.gc.ca/gcwiki/images/d/d8/RD_Analysts_by_Department_-_Bilingual.xlsx



Results Mailbox

results-resultats@tbs-sct.gc.ca



Results Portal on GCPedia - Revised!

http://www.gcpedia.gc.ca/wiki/The_Results_Portal



GC InfoBase

<https://www.tbs-sct.gc.ca/ems-sgd/edb-bdd/index-eng.html>